# PROFESSIONAL DEVELOPMENT TOOLKIT FOR NEW AND BEGINNING TEACHERS

# CLASSROOM CONTROL AND DISCIPLINE

**SEGMENT #3: CONSEQUENCES** 

PROBLEMS AND SOLUTIONS

ANNOTATED RESEARCH BIBLIOGRAPHY



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The Commonwealth Educational Policy Institute

L. Douglas Wilder School of Government and Public Affairs

Richmond, Virginia

# PROFESSIONAL DEVELOPMENT TOOLKIT FOR NEW AND BEGINNING TEACHERS

A project administered by

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# Professional Development Toolkit for New and Beginning Teachers



The PROFESSIONAL DEVELOPMENT TOOLKIT FOR NEW AND BEGINNING TEACHERS is a research-based video streamed program with accompanying resource documents. The program is an outgrowth of a previous Commonwealth Educational Policy Institute (CEPI) online mentoring study at Virginia Commonwealth University. The findings of the online mentoring study revealed twelve topics new and beginning teachers felt additional university training would have led them to more effective use of best practices in the classroom. In this program, each of the twelve topics is presented in two to six stand alone video segments. The total number of segments is forty five. Suggested uses, in addition to personal viewing by K-12 teachers for self improvement, include professional development, mentor and mentee, university prospective teacher, or small and large group training.

The facilitators are university faculty and practitioners with field experience. Each is currently involved in teacher training or serves as a staff development administrator. All are currently engaged in educational research, teaching and/or educational policy development.

The teachers in the video programs are classroom teachers. Some of them were participants in the 2006 Online Mentoring Study in which the topics for this project were identified. They represent all disciplines in K-12 grades.

Resource documents for the programs are provided as PDF files to facilitate the use of the 45 video segments. The first set of documents is composed of: (1) a description of the project, (2) an introduction to program facilitators, including a definition of each topic, and a list of the video segments, and (3) a research formative study summary that helped to guide the project's development. The second set of documents is composed of: (1) a description of the project, (2) a full text transcript for each video segment, (3) a set of problems and solutions related to each video segment in the form of a work-study guide, and (4) an annotated bibliographic summary of references and Internet links for each transcript. Many of the organizations and agencies referenced in the transcripts are actively involved in the development of video and professional development presentations that support policy and advocacy.

Every reasonable effort is made to present current and accurate information. Internet content, however, does appear, disappear and change over time. CEPI, as a university-based educational policy research institute endorses no specific position of any listed group.

# CLASSROOM CONTROL AND DISCIPLINE

# **SEGMENT #3: CONSEQUENCES**

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Classroom Control and Discipline: Knowledge of classroom management and discipline techniques essential to maintaining an orderly classroom environment that is conducive to student learning.

Facilitator: Dr. Christopher Corallo, Director of Staff Development

Henrico County Public Schools

AUDIO	VIDEO
Classroom procedures and routines must be clear in order for students to understand expectations for their behavior. According to Educational consultant, Harry Wong, rules are also an important part of a good classroom management plan. Along with these rules there should be consequences when students do not meet the behavioral expectations.	DR. CORALLO
My name is Christopher Corallo representing the Commonwealth Educational Policy Institute at Virginia Commonwealth University and today I would like to share some of the best practices on classroom management. In this segment we will specifically talk about setting expectations for behavior in the classroom.	
Consequences should be posted with the rules. Students need to know the consequences for infractions. The consequences should be logical and suit the infraction. The consequences given must be subject to what the teacher can control. Some consequences are outside of the teacher's control and will need administrative consultation.	
An example of an illogical consequence is to send a student that is tardy to class to the office. This can reinforce the tardy behavior because the student is still out of class. Other consequence suggestions are:	
<ul> <li>Avoid consequences that are related to the academic grade, such as deducting a grade or points for that day.</li> </ul>	
<ul> <li>Make the consequences suitable and proportional to the violation; in other words, the penalty should fit the crime.</li> </ul>	
<ul> <li>When delivering the consequence, encourage the student to use appropriate behavior in the future.</li> </ul>	
Everyone likes and expects special recognition, rewards, or incentives. Rewards should be posted with the rules and consequences. Explain the system by which the reward is to be earned. Make the reward attainable.	
Let's hear from our teachers about how they set up consequences in the classroom.	
My name is Donna O'Dell and I'm a physical education teacher at a middle school. I have learned that is important to set consequences that are effective and that I can enforce	DONNA O'DELL

consistently. My first year when I started teaching at the middle school, I had been at VCU for 2  $\frac{1}{2}$  years and the first thing I sort a knew was I needed to sit children out when they weren't doing exactly what I needed them to do, or if they were goofing off; and that was something that I had learned there.

When I went to the middle school, the consequences that we had were that the first time a student didn't bring their gym suit, and that's the basic bib problem with PE is that students don't bring gym suits.

The first time they don't bring a gym suit they need to sit out, write rules to reinforce them and they lose their points for the day. They also get a not sent home and they should be signed and brought back. The second time they lose their points ant there's a phone call home. And the third time they lost their points and we write a referral to the office.

So the first year I taught that's what I did and I soon learned that once I go to the third level of consequences and had to write a referral with on student that I had not control over the consequence. I could not personally enforce it beyond writing the referral because sometimes the administrative team had time to deal with the referral and sometimes they didn't.

When they had time to deal with it, it was great. But when they didn't have time to deal, you know, they had something bigger going on that day, it might be two weeks before I heard anything back and then the student in the meantime had been coming back to me knowing that there was nothing I could do about what was going on.

So after about a year or two, I just decided I wasn't going to write any more referrals as a consequence...at least about gym suits; and I started giving consequences for children that were tailored to them.

And so, for instance, one time I had a student who wouldn't bring his gym suit and I really couldn't figure out why. So I decided that I would keep him through lunch. So I told him "If you don't ring your gym suite, you're going to be spending lunch with me." And he spent one lunch with me and after that he brought his gym suit. So I basically figured out that I needed a range of consequences and be able to enforce them quickly.

In general our consequences that we have set up do work for most students. Once we figure out that they don't work, we need to figure out what they value, the students value, and they way we can figure out what the consequence is going to be.

I'm Gaynell Lyman and I am a high school science teacher. When I started teaching I had this complex system of consequences that I could never keep up with or enforce. It just did not work.

I really had to think about this and came to the conclusion that I don't believe that negative consequences are much of a motivator for students. I'd rather set them up for success and recognize them for their accomplishments. Whereas I appreciate that consequences need to be established, communicated and consistently administered, and I do this in all my

GAYNELL LYMAN

classes, I would much rather spend my energies teaching students what I expect so they know how to avoid punishment. The system must work for me, because I don't need to rely on negative consequences very often.

So we just heard that from Laura that any consequences used must be meaningful to students and must be in something the teacher can implement with certainty. Of course, as Gaynell points out, the best thing is to encourage positive behaviors and not always focus on negative consequences. Are your consequences helping you with classroom management?

DR. CORALLO

#### PROBLEMS AND SOLUTIONS

Ask yourself: How do you want to improve your classroom management plan? What do you rely on the most to solve behavior problems? What new skills or tools do you want to include in your repertoire of techniques?

# Suggested use for this module:

# 1. Analyze:

Please select one of the scenarios below and problem-solve a list of possible solutions. Record your ideas in the space provided. Discuss these ideas with your other educators (mentor, colleagues, or other beginning teachers).

#### 2. View:

Watch the corresponding video on this topic. How does this information change your ideas?

#### 3. Compare:

Revisit the scenario selected. Next, review the section entitled, "Possible Solutions" comparing the ideas listed with your own list.

#### 4. Reflect:

How will you apply this new information to your current or future classroom? What goal will you set to help you begin to change your practices? What support is needed to help you accomplish this goal?

#### 5. Apply:

List the first step towards change below. Create a timeline for success and place deadlines in your personal planner as a reminder. How will you know when you have met your goals?

# Scenarios 1-4: Classroom Management

#### Scenario 1:

The teacher is giving directions 4 to 5 times before the students are complying with the instructions. Why might this be occurring?

#### Scenario 2:

The teacher is using check marks on the board to track off-task behavior. Students who have three check marks next to their names for misbehavior miss recess or free-time. Behavior problems are continuing to escalate. Why is this system ineffective? What might work better for this teacher?

#### Scenario 3:

There are times during the day when students seem to be in a chaotic state (arrival, before lunch, and at the end of the school day). Students are wandering around the classroom and minor behavior problems are taking place. What procedures could be put in place to alleviate these issues?

#### Scenario 4:

A student sitting in the middle of the class has to be constantly reminded to stop talking. When this is addressed with him, he argues with the teacher and states that he was just asking a question. How could his teacher handle this behavior?

Circle the scenario that you selected below:

Scenario 1 Scenario 2 Scenario 3 Scenario 4

Record a list of your own possible solutions here:

Summary & Goal Setting:

#### POSSIBLE SOLUTIONS

Teachers must establish an environment that is engaging, inspiring, and stimulating to encourage student learning. Maintaining good management creates a climate that is positive and promotes student achievement.

#### Building Relationships with Students

Students who understand that you care about them as individuals will be more likely to comply with your expectations.

• Increase student participation and give all students a chance to ask questions or respond to your prompts. Track your interactions whenever possible. For example, pull nametags from a jar to vary

the students who you call on. Another possibility is to keep a checklist of everyone in the class placing a check mark next to the names of students who participate as you ask questions.

Build a positive environment by telling students that you know that they will do well. Provide small hints and suggestions which will allow students to succeed in your content area. Just be careful not to give away all the answers. Try new motivational techniques to get your students excited about learning.

# Communicate Clear Directions & Policies

- Set rules which are meaningful and can be enforced. Display the rules in a clear location and share your expectations with students and parents.
- Teach your discipline plan to the students. Use scenarios and problem-solving to build the expected behavior and rules.
- Be proactive by enacting management procedures which eliminate opportunities for student disruption. Be certain that the following key classroom procedures are clear:
  - ✓ How to seek help from the teacher
  - √ How and when students may request a restroom or water break
  - √ How to be prepared for class (materials, readings, homework)
  - Expectations for group work and independent seat work
  - ✓ How to turn in completed work and access classroom supplies such as the pencil sharpener
  - ✓ Ways to enter and leave the classroom and respond to teacher requests
  - ✓ What to do when the student is tardy or absent
  - ✓ Safety procedures (fire drills, evacuation)
  - ✓ Signal to get everyone's immediate undivided attention (such as lights off, bell, clapping)
- Be consistent and fair while enforcing discipline.

# Monitor and Adjust

# Proximity and Space

Rotate around the room often. If you notice students are off-task, move to that area of the
classroom while maintain your lesson. Stay within 3-6 feet from individuals or groups which need
redirection. Rotate to all areas of the room during your lesson. One tip is to arrange the furniture
in your room into a U-shaped design to accommodate easy movement around the room.

- Use gestures and eye contact. Often, teacher reactions such as gesturing towards a chair when a student is out of their seat or implementing the 'teacher look' as you scan the classroom will prevent difficulties from escalating.
- When you must correct students, utilize the following procedure:
  - ✓ Review what happened in a location which is removed from immediate view of other students in the classroom.
  - ✓ Listen to the student's feelings while remaining calm (remember to maintain a positive student relationship while enforcing your expectations).
  - ✓ Review what an alternative action might be and/or discuss a better choice for solving the difficulty.
  - Revisit the relevant rules and/or school policy that all students must follow.
  - ✓ Use an appropriate consequence or action immediately. Communicate that you know this consequence will change the future behavior of the student and that the student will be successful in the classroom in the future.

#### <u>Instruction</u>

- Eliminate clutter which could be a distraction during instruction. Student desks should be cleared of unnecessary books, papers, and personal items. Stop periodically and make a quick announcement to clear these items from personal spaces.
- Reflect on what is working and what is not for the entire class and for individual students. If behavior problems are occurring consistently, reexamine what is taking place in the classroom just prior to the recurring event. What can you do as the teacher to be proactive
  - ✓ Individual student behavior problems may be due to academic performance. For example, if a particular student always has difficulty just prior to reading groups, think about the task the student is being asked to complete during groups. Is the student being asked to read material that is too difficult? Students who are experiencing frustration instructionally will often try to avoid or escape tasks which are too challenging.
  - ✓ Class-wide behavior problems may occur due to slow pacing issues or boredom. How can you
    foster a more enriching instructional environment? Tasks which encourage engagement
    include cooperative learning, hands-on manipulatives, choices, and/or differentiated
    instruction.

#### Consequences

Once educators have the groundwork in place, the plan is only effective as its implementation.
 Failing to enforce a rule (no matter how small) or warning students too often without consequences undermines your authority and can lead to more serious problems in the future. If you make a rule and fail to enforce it, students think that your rules are not valued or important. If you give a

direction and do not require students to follow it, you inadvertently demonstrate that what you communicate is not essential.

- Utilize a combination of rewards and loss of privileges to foster a great environment.
- <u>Recognition/Reward</u>: Students are given a reward such as a token, symbol, or object to indicate that they are on-task or demonstrating appropriate behavior. Examples of rewards include certificates, tangible reward (sticker or coupon), student of the week, special activities, tickets or tokens which are compiled for prizes, classroom job, access to special materials, extra time spent in library or computer lab, visits with another teacher, opportunity to read or tutor with younger students, treasure box visit, and good news calls or postcards.
- <u>Consequence/Loss of Privileges</u>: Students experience a consequence or cost for the misbehavior. Examples of these consequences may include lunch or after-school detention, loss of part of recess or free time, behavior conference with student or parents, in-class suspension, parent call or note, time out or loss of an activity, or an office referral.

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  - Walker, Karen. (n.d.). *Classroom management for new teachers*. Retrieved October 14, 2007, from <a href="http://www.principalspartnership.com">http://www.principalspartnership.com</a>
- Teaching is one of the few careers in which the least experienced members face the greatest challenges and responsibilities.
  - Brock, B. L., & Grady, M. L. (1997). From first-year to first-rate: Principals guiding beginning teachers. CA:Corwin Press, p. 11.
- Some of the research on classroom management reveals that teachers feel more in control and more competent when they have a formal plan for discipline and procedures (Charles, 1992). Thus, when new teachers can focus less on discipline they can shift their attention to refining a methodology that bolsters higher achievement. Good and Brophy (1984) investigated teacher's basic skills and efficacy and found that many teachers felt their worth as a teacher was directly related to their successful implementation of management skills. However, one of the major concerns of new teachers and their principals is that many preservice programs contain very little preparation in classroom management skills, which can result in new teachers feeling inadequate when it comes to implementing a successful management plan.
  - Walker, Karen. (n.d.). *Classroom management for new teachers*. Retrieved from October 14, 2007, <a href="http://www.principalspartnership.com">http://www.principalspartnership.com</a>
- Approximately one-half of all classroom time is taken up with activities other than instruction, and discipline problems are responsible for a significant portion of this lost instructional time.
  - Cotton, Kathleen. (n.d.). Schoolwide and classroom discipline. Retrieved October 14, 2007, from <a href="http://www.nwrel.org/scpd/sirs/5/cu9.html">http://www.nwrel.org/scpd/sirs/5/cu9.html</a>
- American classrooms are frequently plagued by many kinds of student misbehavior which impedes the flow of classroom activities and interfere with learning.
  - Cotton, Kathleen. (n.d.). Schoolwide and classroom discipline. Retrieved October 14, 2007, from http://www.nwrel.org/scpd/sirs/5/cu9.html
- Many beginning teachers come prepared with book knowledge and theory but have little experience in controlling a classroom of 35 students. They tend to focus mostly on curriculum while wrongly assuming classroom control and discipline will just fall into place. The reality of how important maintaining classroom control is usually hits new teachers after the first few weeks of school when the honeymoon period is over for the students and they have figured out what they can and can't get away with in a particular class. This is one area where a mentor can provide critical assistance to help new teachers not only survive but thrive.

In many teacher preparation, induction, and mentoring programs across the nation, these issues are being addressed with concrete solutions and highly qualified mentors. Connecting with other exemplary veteran teachers who have experience and rapport with adolescents can also be a big help. New teachers at the secondary level report their teacher colleagues have a positive influence on helping them understand the challenges of adolescents. Conversely, elementary teachers felt their principals were extremely helpful in providing support and encouragement.

- Hicks, Cathy; Glasgow, Neal, & McNary, Sarah. (2005) What successful mentors do. CA: Corwin Press, p. 46.
- Well-disciplined, smooth-running school environments are not the product of chance.
  - Cotton, Kathleen. (n. d.). Schoolwide and classroom discipline. Retrieved October 14, 2007, from <a href="http://www.nwrel.org/scpd/sirs/5/cu9.html">http://www.nwrel.org/scpd/sirs/5/cu9.html</a>
- Commitment, on the part of all staff, to establishing and maintaining appropriate student behavior as an essential precondition of learning. It is a component commonly found in safe, orderly, wellmanaged schools.
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- ❖ A study conducted by Sparks & Bruder found that 70% of the teachers who participated in coaching felt that their newly developed peer coaching technique produced marked improvement in students' academic skills and competencies.
  - Sparks, G., & Bruder, S. (1987). Before and after peer coaching. Educational Leadership, 3, p. 54-57.
- Having determined that the use of certain classroom management techniques makes for well-disciplined classroom environments, some researchers have turned their attention to the question of whether significant improvements in classroom discipline could be achieved through the provision of teacher training in validated techniques. Typically, training programs include learning activities and practices in the areas of:
  - Organizing the room and materials
  - o Developing a workable set of rules and procedures
  - Assuring student accountability
  - Formulating and explaining consequences
  - o Planning activities for the first week
  - Maintaining the management system
  - Increasing instructional clarity
  - Organizing instruction
  - Adjusting instruction for special groups

Cotton, Kathleen. (n. d.). Schoolwide and classroom discipline. Retrieved October 14, 2007, from <a href="http://www.nwrel.org/scpd/sirs/5/cu9.html">http://www.nwrel.org/scpd/sirs/5/cu9.html</a>

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